

We partner with our clients to strategize, prioritize, and execute Operational Excellence (OPEX).
Drive customer loyalty ▪ Eliminate waste ▪ Add value to your bottom line

What is Operational Excellence?

Way of ensuring customer and business expectations are met on an on-going basis by continuously measuring, delivering, and improving value.

An OPEX focus leverages processes which are:

- 1) Centered on the customer.
- 2) Streamlined and efficient.
- 3) Capable of consistently delivering value.

Actively **engaging your workforce** is the key to driving operational excellence.

Who are we & how can we help your organization?

We are process improvement experts with a deep background in the Lean Six Sigma (LSS) approach. Our executives have hands-on expertise with Fortune 500 companies and government agencies that have generated over \$150M in savings. Together, we define the biggest pain points, prioritize & resource projects. By engaging your leadership team and workforce, together **we will diagnose, address & monitor results** to deliver value.

What are the various services we offer?

- 1) Developing an OPEX strategy.
- 2) Creating and monitoring metrics for success.
- 3) Optimizing processes
- 4) Developing workforce and leadership teams.
- 5) Restructuring & layout optimization.
- 6) Standardizing centers of excellence.

We offer a 1-day, on-line and hands-on Lean Six Sigma Champion workshop to introduce groups new to LSS.

Why should you contact our team of experts? Fast, sustainable solutions is our approach to OPEX. Sometimes, business leaders are too absorbed in running day-to-day operations to clearly identify the “pain points”. Their focus is on maximizing results from their team. A new set of eyes with an independent perspective can help. We’ll work beside your team to disrupt the status-quo with a “let’s start fresh” methodology.

